

No: **05/TB-ĐHNH-TTTV**

*Ho Chi Minh City, September 8, 2025*

## **ANNOUNCEMENT**

### **Regarding the survey on the quality assessment of the Information – Library Center's activities Academic year 2024 – 2025**

In order to improve and enhance the quality of library products, services, and utilities to better meet the needs of users, and at the same time to maintain the ISO-based quality management system, the Information – Library Center of Ho Chi Minh City University of Banking is conducting a quality evaluation survey targeting staff, employees, and learners (PhD candidates, graduate students, undergraduate students) across the university, with the following details:

**1) Survey period:**

Until the end of September 30, 2025

**2) Participants:**

All staff, employees, and learners of the university.

**3) Survey link:**

<https://forms.gle/jyDK9pP7P4V64djb8>



**Or scan the QR code below to  
participate in the survey**

The Information – Library Center sincerely hopes to receive feedback and contributions from lecturers and students. Your valuable opinions will serve as an essential basis for evaluating performance and improving the quality of library services in the future.

Sincerely.

***Recipients:***

- Board of Rectors (for reporting);
- All units (for coordination);
- Academic advisors (for dissemination);
- Staff, employees, and learners (for participation);
- Library website, fanpage;
- Filed: Information – Library Center.

**ON BEHALF OF THE  
DIRECTOR  
VICE DIRECTOR**

**(Signed)**

**Le Van Toan**